

INTERNATIONAL WARRANTY

Parmigiani Fleurier SA, through its authorised retailers, guarantees your Parmigiani Fleurier product against any manufacturing defect or a **period of 3 (three) years** for watch products and for a **period of 2 (two) years** for non-watch products, effective from the date of purchase, in accordance with the terms and conditions of this warranty.

The international warranty applies only for authentic product purchased within our official network and accompanied by the original warranty card duly completed. Any modification, transformation or alteration of the warranty card after its completion will render it null and void.

If your Parmigiani Fleurier product displays any manufacturing defects during the warranty period, we undertake to repair it without charge. Parmigiani Fleurier's obligation is strictly limited to repairing the product, as expressly stated in the terms of this limited warranty. No claims for damages, requests for cancellation of the sale, or reductions in the purchase price will be considered, except where such rights cannot be excluded by applicable law

Limitations and exceptions to the Parmigiani Fleurier's international warranty

The warranty shall not cover the following cases:

- **Improper use or handling:** Use not in accordance with Parmigiani Fleurier SA's recommendations, negligence, or accident.
- **Product alteration:** Deliberate removal or alteration of individual serial number or any other identification mark.
- **Normal wear and tear:** Natural aging of materials, scratches, or color alterations.
- **Unauthorized intervention:** Repairs or modifications carried out by a third party not authorized by Parmigiani Fleurier SA.
- **Use of non-original parts:** Damage caused by accessories or components that are not original Parmigiani Fleurier SA parts.
- **Defects resulting from magnetic fields or climatic conditions.**
- **Indirect losses:** Any consequence related to a malfunction, loss of accuracy, or failure of the product.
- **Theft or loss**
- **Leather or rubber straps:** These components are not included in the warranty.

All implied warranties, including the implied warranty of merchantability and of fitness for a particular purpose given to you by law are hereby limited to the duration of this warranty. Under no circumstances shall Parmigiani Fleurier be held liable for any indirect or consequential damages of any kind.

This warranty grants you specific legal rights, which may be supplemented by other rights depending on your country of residence. Some countries do not recognize limitations on the duration of an implied warranty, or exclusions of incidental or consequential damages; in such events, the above limitations shall not apply. The terms of this warranty do not affect the consumer rights granted by the laws applicable in the countries in which the products are sold.

Your authorized Parmigiani Fleurier retailer assumes sole liability for all other guarantees.

MAINTENANCE OF YOUR TIMEPIECE

○ General maintenance recommendation

- A manual watch must be wound every morning at approximately the same time to provide it with the energy necessary for a smooth running of its movement during the following 36 hours.
- To avoid any unforeseen or inconvenient stoppage of a quartz watch, it is advisable to replace the battery every two years.
- To reactivate under the best possible conditions the drive component of a self-winding watch which has been immobilized for more than 40 hours, it is recommended to turn the adjusting crown through twenty full rotations.
- Water-resistant watch, to prevent any infiltration of moisture into the case and thereby preserve its original water-resistance, one shall regularly verify that the crown is always pushed down thoroughly against the side of the case.

○ Specific maintenance

1. Complete maintenance

We recommend this service every **4 to 6 years**, depending on usage, local climate conditions and the watch's functions/complications. This service includes:

- Dismantling of the case and movement
- Analysis and testing of all mechanisms
- Ultrasonic cleaning of components
- Checking and replacement of worn components

- Reassembly and lubrication with checks at each step
- Functionality and accuracy testing
- Appearance check and water-resistance testing

This service is designed to safeguard the watch's accuracy and original appearance and ensure it offers a long service life.

2. Refresh service for the watch exterior

This service is recommended maximum **3 to 5 times** during the watch's lifetime and includes:

- Dismantling of the case
- Refreshing of the case and bracelet (leather and rubber straps are excluded)
- Ultrasonic cleaning
- Replacement of the gaskets and sealing components (if necessary)
- Replacement of the battery and a check of the movement's electronics for models equipped with a quartz movement
- Complete casing-up, water-resistance testing and check of the watch functions
- Fitting of the bracelet

This service requires a water-resistance test to be performed each time the case is opened and dismantled and is intended to restore the watch's original appearance.

3. Water-resistance service

Recommended **every 2 years**, this service ensures continued water resistance and includes:

- Dismantling of the case
- Ultrasonic cleaning
- Replacement of gaskets and sealing components (if necessary)
- Battery replacement and electronics check (for quartz models)
- Full reassembly and water-resistance testing

INTERNATIONAL SERVICE WARRANTY

The service warranty covers work carried out on your Parmigiani Fleurier watch to rectify operating faults attributable to the intervention performed. Any work performed and any components replaced are guaranteed **for a duration of 2 (two) years** from the date the service was invoiced, in accordance with the terms and conditions of this warranty.

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If your Parmigiani Fleurier watch experiences an operating fault due to an intervention performed during the warranty period, we undertake to repair it without charge. Parmigiani Fleurier's obligation is strictly limited to repairing the product, as expressly stated in the terms of this limited warranty. No claims for damages, requests for cancellation of the sale, or reductions in the purchase price will be considered, except where such rights cannot be excluded by applicable law. In this event, please contact your authorised Parmigiani Fleurier retailer or the Parmigiani Fleurier manufacture after-sales department, who will advise you on the procedure to follow.

Exceptions to the Watch International Service Warranty

The service warranty shall not cover the following cases:

- **Improper use or handling:** Use not in accordance with Parmigiani Fleurier SA's recommendations, negligence, force majeure events, accident.
- **Unauthorized intervention:** Manipulations or repairs not carried out by the Parmigiani Fleurier After-Sales Service or by one of its approved service and repair centres.
- **Use of non-original parts:** Damage caused by accessories or components that are not original Watch SA parts.
- **Indirect losses:** Any consequence related to a malfunction, loss of accuracy, or failure of the product.
- **Damages caused by infiltrations of humidity into the case and phenomena of oxidation** (in the case of a non-water-resistant watch)
- **Quartz watch battery:** Battery life is not covered.
- **Leather or rubber straps:** These components are not included in the service warranty.
- **Polishing work.**

All implied warranties, including the implied warranty of merchantability and of fitness for a particular purpose given to you by law, are hereby limited to the duration of this warranty. Under no circumstances shall Parmigiani Fleurier be held liable for any indirect or consequential damages of any kind.

This warranty grants you specific legal rights, which may be supplemented by other rights depending on your country of residence. Some countries do not recognize limitations on the duration of an implied warranty, or exclusions of incidental or consequential damages; in such events, the above limitations shall not apply. The terms of this warranty do not affect the consumer rights granted by the laws applicable in the countries in which the products are sold.

Your authorized Parmigiani Fleurier retailer assumes sole liability for all other guarantees.